

Rules / T&Cs

We have decided that NSA (North Star Academy) will not have many rules and regulations but request that you adhere to the following:

1. Once the children enter the studio that is the start of their lesson, so we request that parents who have any questions to email the teachers out of lesson times. Please do not come into a lesson and disrupt the class.
2. We expect the children to treat all teachers and each other with respect and extend this expectation to parents too.
3. We will NOT accept any form of bullying within the school. If a child is made to feel uncomfortable then please let us know via email, and the relevant action will be taken.
4. If you're unhappy with anything in relation to NSA, then please contact us immediately via email so that we can discuss it and come to a solution. Social Media channels and messaging apps should not be used as platforms to discuss negative statements in relation to NSA. Negativity will not be tolerated. Remember we are a cooperative so we want to work together as a team.
5. If your child is offered a place at NSA, fees must be settled no later than the date stated on the invoice (which is before the first class of each term/half term). Missed classes will not be deducted from the invoice and late payments will result in additional admin charges. Please note that we rely on fee payments to fulfill our salary and hire outgoings. Any payments not made by the due date will generate a new invoice including a £10 late fee. Teachers reserve the right to refuse entry to classes/remove from registers if class fees have not been paid.
6. Classes can be postponed or cancelled without notice at the discretion of the NSA Teachers. Only cancelled classes will be refunded. No refund will be given for classes that are replaced on any given day, even if your child is unable to attend.
7. By completing your Jotform you are signing your child up for the full term. Classes can be added to your child's schedule at any time throughout the term, however classes can only be dropped at the end of each full term. If your child leaves half way through a term, you are obligated to pay the remainder of your invoice regardless.
8. There are four principals at NSA, so please feel free to approach Fiona, Maxine, Louisa, or Sophia with feedback at any time... remember we love receiving good feedback too!

By accepting your place at NSA, you hereby agree to abide by these rules, regulations and policies. This acceptance still stands, after your child graduates, or leaves NSA.

Uniform

We understand that most of the children will get Christmas/Birthday presents that are brightly coloured leotards or crop tops etc, therefore NSA welcomes the children to wear these to their classes, so they get to enjoy their gifts!

The only exception to this is when entering their ballet classes, the children are expected to wear:

Ballet - Girls

Navy Leotard (These Leotards will be available at 'Let's Dance' in Welwyn), Navy wrap skirt, pink or skin tone tights, or socks, and matching ballet shoes. Hair neatly in a bun.

Ballet - Boys

T-shirt, shorts, black ballet shoes, and socks. Hair should also be neat.

Merchandise

NSA merchandise and dancewear can be purchased termly.